

# 171 Civilians, including Two Media Workers, Documented Killed as a Result of the Conflict in Syria in October 2019

SNHR Documented One Massacre and 27 Persons Who Died due to Torture

# SNHR

SYRIAN NETWORK FOR HUMAN RIGHTS

الشبكة السورية لحقوق الإنسان

Friday, November 1, 2019

The Syrian Network for Human Rights (SNHR), founded in June 2011, is a non-governmental, independent group that is considered a primary source for the OHCHR on all death toll-related analyses in Syria.

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### I. Introduction and Methodology

The documentation process to register victims killed in Syria is one of the most important roles performed by the Syrian Network for Human Rights since March 2011. This is all the more crucial since murder is the most prevalent of all the violations perpetrated, and the one which most profoundly affects the Syrian people, with countless families suffering incalculable and irreparable trauma through the loss of fathers, mothers, brothers, friends, etc. These violations have become widespread, primarily through Syrian regime forces' and affiliated militias' systematic killing of civilians using every kind of weapon. The regime began by using tanks and artillery, then progressed to also deploying warplanes and helicopter gunships which have dropped or fired barrel bombs, in addition to Scud missiles and chemical weapons.

The entry of several parties into the Syrian conflict has increased the importance and complexity of documenting the victims killed in Syria.

Since 2011, the Syrian Network for Human Rights has created complex electronic programs to archive and categorize the victims' data, which the team collects and verifies, enabling us to catalogue the victims according to their gender and the location where each was killed, the governorate from which each victim originally came, and the party responsible for the killing, and to make comparisons between these parties, and identify the governorates which lost the largest proportion of residents.



Since 2011, we have also deemed it appropriate to highlight the death toll among women and children due to the vulnerability of these groups, their central role in the community, and because they give a strong indication of the targeting of civilians. We later added other groups which have played a key role in the popular movement and later in the armed conflict, such as media, medical, relief and civil defense personnel.

Given the importance and sensitivity surrounding the murder of Syrian citizens, the Syrian Network for Human Rights has never stopped issuing daily death toll of victims for nearly eight years, or publishing monthly reports documenting the death toll of victims Syria lost each month, in addition to issuing an annual report, as well as dozens of other reports documenting massacres committed on Syrian soil. Also, SNHR periodically sends a special form to the United Nations Special Rapporteur on extrajudicial killings.

It should be noted that the United Nations has relied on the Syrian Network for Human Rights for all the statistics it has used in its analysis of victims in the conflict, given SNHR's prominent role as one of the most credible sources. SNHR is also used as a trustworthy source by a large number of Arab and international news agencies and many international human rights organizations.

## **Methodology**

This report records the death toll of victims killed by the main perpetrator parties to the conflict in Syria in October 2019, particularly focusing on those victims killed under torture, and victims amongst media and medical personnel, paying particular attention to those massacres which the SNHR was able to document that were committed by the main perpetrator parties to the conflict over the past month.

We should note that in this context we use the term “massacre” to refer to any attack that resulted in the deaths of five or more peaceful individuals in the same incident.

The report also includes an outline of the most notable incidents during this period. Finally, we maintain the full details of every incident on the SNHR database.

The report catalogues the death toll of victims perpetrated by each of the main perpetrator parties in the Syrian conflict. Accurately ascribing responsibility sometimes requires more time and investigation than usual, especially in the case of joint attacks. On some occasions, when we are unable to definitively assign responsibility for particular attacks to one specific party, as in the case of air strikes by Syrian or Russian warplanes, Syrian-Iranian attacks, or attacks by Syrian Democratic Forces and International Coalition forces, we indicate that responsibility for these attacks is held jointly by the parties in question until we are able to likely establish which one of the parties was responsible, or it's proved that the attack was a joint initiative carried out in coordination between the two parties.



In addition, in cases where we are unable to definitively assign responsibility for a particular killing to one of two possible parties because of the area's proximity to the lines of engagement, the use of similar weapons, or other reasons, the incident is categorized among 'other parties' until we have sufficient evidence to conclusively assign responsibility for the violation to one of the two parties.

The main perpetrator parties to the conflict in Syria are:

- Syrian Regime forces (army, security, local militias, and Shiite foreign militias)
- Russian forces
- Extremist Islamist groups
- Factions of the Armed Opposition
- Kurdish-led Syrian Democratic forces (the Democratic Union Party)
- International Coalition forces
- Other parties

The death toll of victims included in this report includes civilian victims who were killed in neighboring countries as a result of the conflict in Syria.

On October 9, 2019, the military operations of the Operation Peace Spring between the Operation Peace Spring forces (Turkish and Syrian National Army forces) and Syrian Democratic Forces in north-east Syria began. Military operations related to this operation have been conducted within Syrian territory bordering the Syrian-Turkish border in areas controlled by the SDF and factions of the Armed Opposition; it should be noted that the Syrian Network for Human Rights' access to contacts and information sources useful in its investigations varies according to the authority controlling the area in question, mainly in relation to the extent of violations suffered by the area; we have, by necessity, built up more extensive networks of contacts in areas that have suffered higher numbers of violations during the years of the Syrian conflict than in areas which suffered fewer violations. Based on this fact, we may be able to document more violations in areas where we have a wider network of contacts and sources than in areas where we have fewer. Our inability to reach or to build a network of contacts in certain areas to date does not suggest in any way that no violations are being perpetrated in those areas, so it should be emphasized that what we manage to document represents the bare minimum number of victims that have occurred as a result of the internal armed conflict in Syria.

We note that a large number of incidents are still under investigation, with more information and data still being collected on these, and that as and when they are fully verified and documented, we will publish them and add them to our database.



Through use of SNHR's extensive database, we can catalogue the victims according to the governorate where they were killed, and also by the governorate from which they originally came. This report catalogues the death toll of victims according to the governorate in which they were killed, rather than by the governorate they originally came from.

In relation to victims amongst armed forces, these are divided into two categories:

- Victims from the armed opposition: We face additional difficulties in assessing these casualties as many of these victims are killed on battlefronts rather than in cities or other urban settlements. We are also often unable to obtain information on the victims such as names, photographs and other important personal details due to the reluctance of armed opposition forces to reveal such sensitive information for security concerns among other reasons. Therefore, the actual number of victims is far higher than the number documented.
- Victims from Syrian Regime force, extremist Islamist groups, and Kurdish Democratic Union Party forces: It is almost impossible to access information about this category of victims and the margin of error is considerably higher than usual due to the lack of any applicable methodology in this type of documentation, since these parties don't publish, reveal, or document information about their casualties. From our perspective and given these facts, it is rational to conclude that the statistics published by some groups concerning casualties amongst this category of victims are fabricated rather than being based on any actual data.

In this report, we record only the toll of civilian casualties - with the exception of the death toll among victims who died due to torture, which includes armed combatants as well as civilians - whose deaths we were able to document during the last month. Some of the victims documented may have been killed months or even years ago, as in some cases of death due to torture; in these cases, where the deaths have only recently been confirmed, we include two dates, the date when we were able to document the victim's death, and the date on which we think the death occurred.

The methodology adopted by the Syrian Network for Human Rights in documenting the victims can be seen at this link<sup>1</sup>.

This report draws upon the ongoing daily monitoring of news and developments by SNHR's team, and on information from our extensive network of various sources that has been built up over the course of our work since 2011. When we receive information or learn some news about violations via the internet or media outlets, our team works to follow up these reports and attempts to verify information and collect evidence and data. In some cases,

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<sup>1</sup> "Syrian Network for Human Rights Methodology", Syrian Network for Human Rights, <[http://sn4hr.org/public\\_html/wp-content/pdf/english/SNHR\\_Methodology\\_en.pdf](http://sn4hr.org/public_html/wp-content/pdf/english/SNHR_Methodology_en.pdf)>



researchers are able to visit the incident location promptly. However, this is a rarity in light of the incredibly high security risks, and given the frequency of daily incidents and the scarcity of human and material resources. Therefore, the opportunities available to access evidence vary between one case and another, and consequently the level of certainty in classification of each incident varies. SNHR's customary policy in such cases is to rely on accounts from survivors who experienced the violation firsthand, in addition to analyzing available materials from open sources such as the Internet and media outlets. We also talk with medical personnel who treated the injured in these incidents, examined the deceased victims' bodies, and identified the cause of death. The Syrian Network for Human Rights also provides a special form that can be filled in with victims' names and personal information so that the Victims Documentation Department can follow up on this information and verify its accuracy and then include it in the database.

SNHR has analyzed videos and photographs that our team documented, which were posted online, or submitted by local activists via e-mail, Skype, or social media platforms. These videos and photos show, amongst other things, the sites of attacks, and bodies of the victims and the injured, whilst other photos may show the bodies of victims killed under torture, and of victims amongst medical and media personnel who died in attacks carried out by parties to the conflict. We also retain copies of all the videos and photographs included in these reports, which are also reviewed in this report, in a confidential electronic database and in hard disk backup copies, and we ensure always that all these data are stored with their original source.

We do not claim, however, that we have documented all cases, given the severe prohibitions, restrictions and persecution by the Syrian Regime forces and some other armed groups.

This report contains one account that we've collected through speaking directly with eyewitnesses, which are not cited from any open sources. We explained the purpose of these interviews beforehand to the eyewitnesses, who gave us permission to use the information they provided without us offering or giving them any incentives. Also, SNHR endeavors always to spare the eyewitnesses the agony of remembering the violations as much as possible, and to provide assurances that we will conceal the identity of any witness who prefers to use an alias.



Our investigations confirm that all of the attacks included in this report that were carried out by the main perpetrator parties to the conflict in Syria targeted civilian areas where we documented no military presence or armories before or during the attacks, and in which the perpetrators failed to issue any warnings to civilians prior to any of the attacks as required by international humanitarian law.

The type and level of evidence available varies from one case to another. In light of the aforementioned challenges, the legal definition of many of the incidents documented may be subject to change based on any new evidence or information which emerge after this report is released. We shall update our data archive with any such items of evidence and information as soon as they become available. Meanwhile, although many incidents don't technically constitute a violation of international humanitarian law under the terms of such legislation, they involved collateral damage, so we have recorded and archived these incidents to document what happened historically and to preserve these as part of the national record, although we don't qualify these specific incidents as crimes.

This report only represents the bare minimum of the actual severity and magnitude of the violations that occurred. Also, it doesn't include any analysis of the profound social, economic, and psychological ramifications.

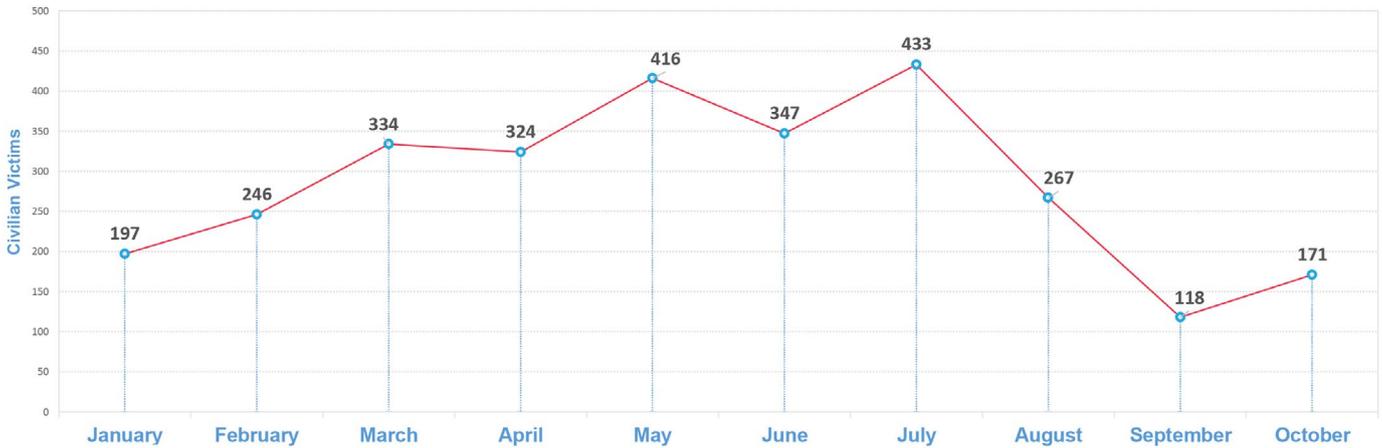
## **II. Death Toll of Civilian Victims Documented in October**

**SNHR documented in October 2019 the deaths of 171 civilians, including 28 children and 18 women (adult female), bringing the death toll of civilian victims killed at the hands of the main perpetrator parties in Syria since the beginning of 2019 up to November 2019 to 2,853.**

The death toll of civilian victims killed at the hands of the main perpetrator parties to the conflict in Syria since the beginning of 2019 was distributed as follows:



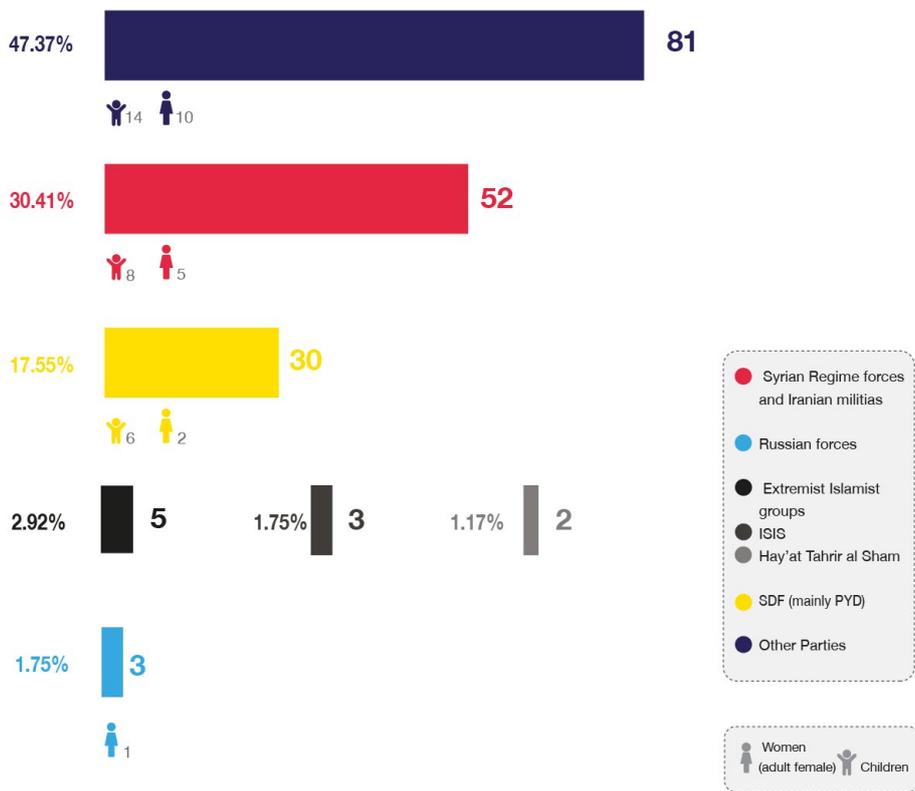
## 2853 civilians were killed in Syria in 2019 From January to November



The chart above shows that the civilian death toll documented in October rose again comparing to September 2019 as a result of the Operation Peace Spring which has taken place in north-east Syria since October 9th.

The death toll we documented in October was distributed by the main perpetrator parties as follows:

### 171 civilians were killed as a result of the conflict in Syria in October 2019



**- Syrian Regime forces (army, security, local militias, and Shiite foreign militias):**

We documented the deaths of 52 civilians at the hands of Syrian Regime forces, including eight children and five women (adult female).

**- Russian forces:**

We documented the deaths of three civilians, including one woman, as a result of bombardment by forces which we believe were Russian.

**- Extremist Islamist groups: killed five civilians, divided between:**

- ISIS (the self-proclaimed 'Islamic State'): Three
- Hay'at Tahrir al Sham (an alliance composed of Fateh al Sham Front and a number of factions of the Armed Opposition): Two

**- Kurdish-led Syrian Democratic Forces (the Democratic Union Party):**

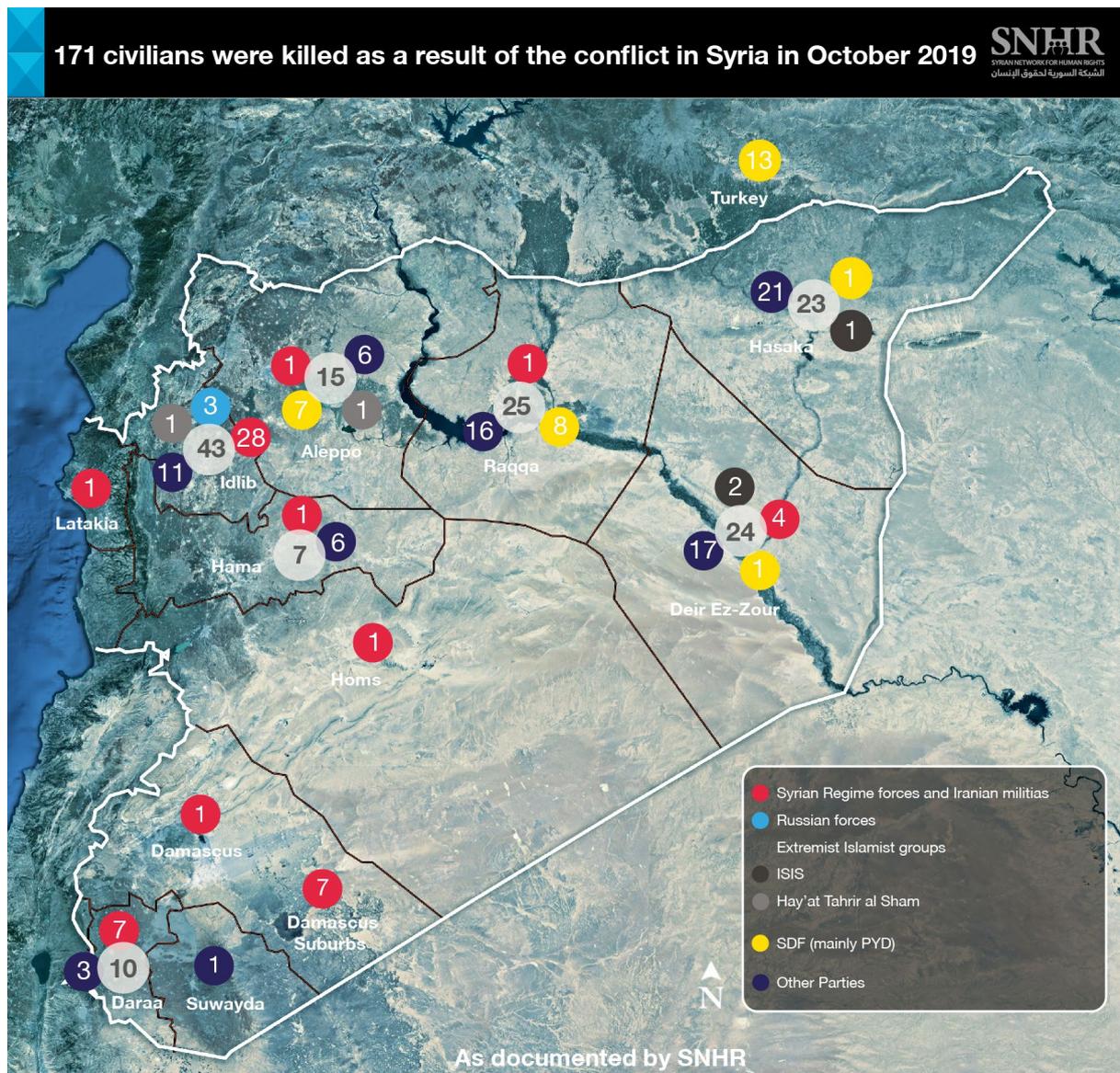
SNHR documented the deaths of 30 civilians, including six children and two women. These victims included 13 civilians, amongst whom were five children and one woman, who were killed as a result of ground shelling by Syrian Democratic Forces on Turkish territory in the military operations of the Operation Peace Spring.

**- Other parties:**

We documented 81 civilians, including 14 children and 10 women, killed by other parties. Victims in this category include those who were killed in bombings whose perpetrators have not yet been identified, victims who died in fires of unknown source, victims killed by landmines of unknown origin, and victims who drowned, in addition to victims who died at the hands the forces of the Operation Peace Spring alliance (Turkish and Syrian National Army forces), and victims who were killed by Jordanian or Lebanese forces.



The death toll of civilian victims killed at the hands of the main perpetrator parties documented in October 2019 was distributed across Syrian governorates as follows:



The map above shows that the civilian death toll in Idlib governorate is the highest compared to other governorates, with most having been killed due to the ground shelling by Syrian Regime forces in the south of the governorate, followed by the governorates of Raqqa then Deir Ez-Zour. The Operation Peace Spring in northeastern Syria (particularly in Raqqa and Hasaka governorates) is responsible for the greatest impact of this increase.

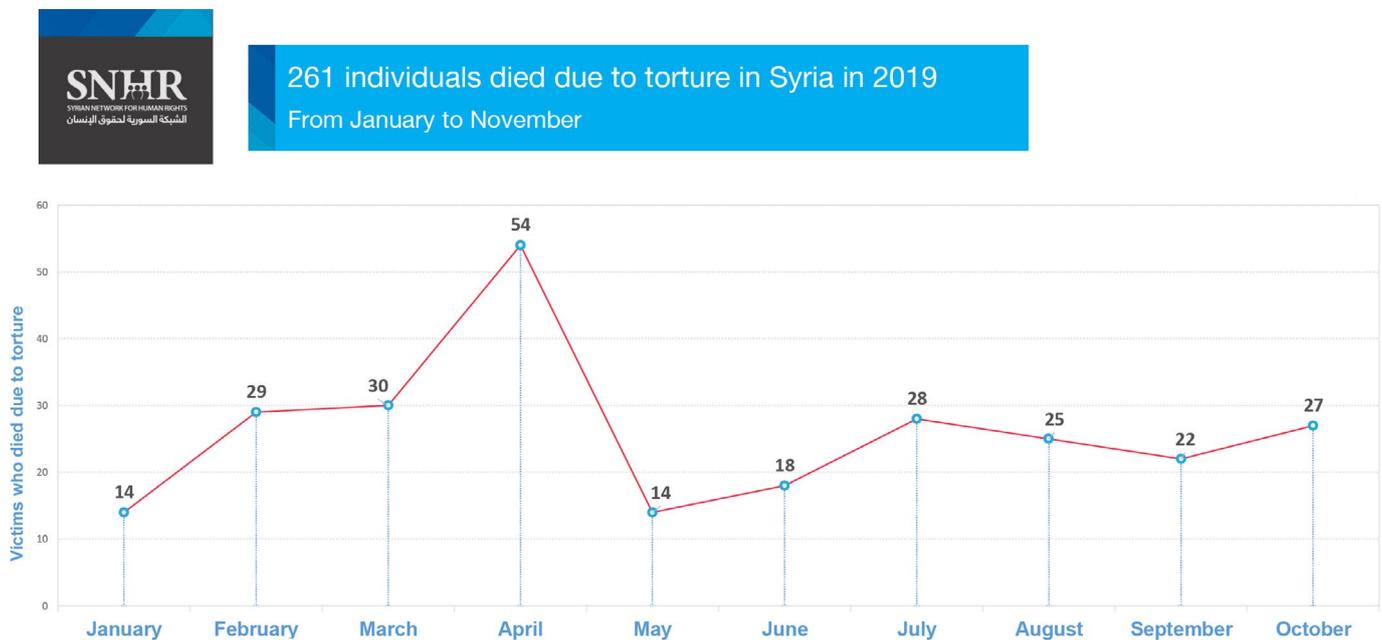


### III. Death Toll of Victims Who Died Due to Torture, and Victims Amongst Media, Medical and Civil Defense Personnel Documented in October

#### A. Death toll of victims who died due to torture

SNHR documented the deaths of 27 individuals due to torture in October 2019, all civilians, bringing the death toll of victims who died due to torture at the hands of the main perpetrator parties in Syria since the beginning of 2019 up to November 2019 to 261.

The death toll of victims who died due to torture at the hands of the main perpetrator parties to the conflict in Syria since the beginning of 2019 was distributed as follows:



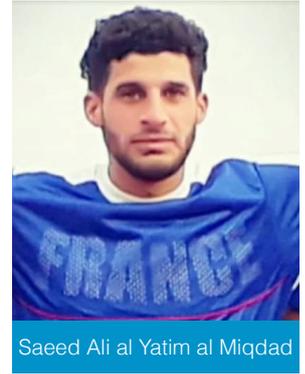
The previous chart shows that April saw the highest toll of victims who died due to torture this year, followed by March then February.

The most notable cases are:

[Mohammad Rajab al Kharaji](#), born in 1969, and [his son Ahmad](#), from Izaz city, north of Aleppo governorate, were arrested by Syrian Regime forces during 2011 in al Qtaifa city, north of Damascus Suburbs governorate. On Tuesday, October 15, 2019, we received information confirming their deaths due to torture in Branch 227 (Region Branch), which is located in the al Mazza area in the center of Damascus city; the death documents recorded in the Civil Registry indicate that Mohammad's date of death was recorded as being Friday, June 7, 2013, while his son Ahmad's date of death was recorded as being Friday, June 21, 2013.



Saeed Ali al Yatim al Miqdad, a dissident former recruiter from Syrian Regime forces, and a former player in the Bosra al Sham football club, from Bosra al Sham city east of Daraa governorate, was arrested by Syrian Regime forces in 2018, after he surrendered himself to conduct a security settlement to resolve his situation. On Thursday, October 24, 2019, his family learnt that he had been registered at the Civil Registry Department as having died on Monday, September 16, 2019; it is likely that he died as a result of torture in Sydnaya Military Prison in Damascus Suburbs governorate.



## **B. Death toll of medical personnel**

SNHR didn't document any death incident among medical personnel in October 2019

## **C. Death toll of media workers**

SNHR documented in October the deaths of two media workers. We were unable to identify the party responsible for their killing up until the preparation of this report.

On Sunday, October 13, 2019, [Saed Sheikmous Ahmad](#) died from shrapnel wounds to most of his body sustained in shelling of Ras al Ein city in the western suburbs of Hasaka governorate; up to the publication of this report, we have been unable to conclusively determine the type and source of the shelling. The area was under the control of Syrian Democratic Forces at the time of the incident.

Saed, a reporter for the Hawar News Agency 'ANHA', was born in 2000, and came from Tal Tamer town in the northern suburbs of Hasaka governorate. The Hawar News Agency issued [a statement](#) the following day about his death.

On Monday, October 14, 2019, [Mohammad Hussein Rasho](#) died from wounds sustained the previous day in shelling of Ras al Ein city in the western suburbs of Hasaka governorate; we were unable to conclusively determine the type and source of the shelling up until the publication of this report. The area was under the control of Syrian Democratic Forces at the time of the incident.

Mohammad, a correspondent for Cira TV, was born in 1996, and came from Telfe village in the northwestern suburbs of Aleppo governorate. The Free Media Union issued [a statement](#) about his death



## D. Death toll of Civil Defense personnel

SNHR didn't document any death incident among Civil Defense personnel in October 2019.

## IV. Record of Most Notable Massacres Documented by SNHR in October

SNHR documented at least 84 massacres since the beginning of 2019, including one massacre in October perpetrated by Syrian Regime forces in Idlib governorate.

On Thursday, October 24, 2019, Syrian Regime forces used a missile launcher to fire at al Hal market in the middle of [al Janoudiya](#) town, which is administratively a part of Jisr al Shoghour city in the western suburbs of Idlib governorate, resulting in the immediate deaths of [eight civilians](#). Al Janoudiya town was under the joint control of factions of the Armed Opposition and Hay'at Tahrir al Sham at the time of the incident.

## V. Conclusions and Recommendations

### Conclusions:

- The evidence we collected indicates that the attacks documented were directed against civilians and civilian objects. The Syrian-Russian alliance forces have committed various crimes ranging from extrajudicial killings to detention and enforced disappearance. Their attacks and indiscriminate bombardment have resulted in the destruction of facilities and buildings. There are reasonable grounds to believe that the war crime of attacking civilians has been committed in many cases.
- The Syrian government has not only violated international humanitarian law and customary law, but has also breached a number of UN Security Council resolutions, particularly resolution 2139 and resolution 2042 on the release of detainees, as well as resolution 2254, all without any accountability.
- The indiscriminate and disproportionate bombardment carried out by the alliance of International Coalition forces and the Syrian Democratic Forces is considered a violation of international humanitarian law, with the crimes of indiscriminate killing amounting to war crimes.
- Extremist Islamist groups have violated international humanitarian law, causing the deaths of many civilians.
- Factions of the Armed Opposition violated UN Security Council Resolution 2139 through carrying out attacks that are considered to violate customary international humanitarian law, causing civilian casualties or accidental injuries.



- The use of explosive arms to target densely populated areas reflects a criminal and wholly deliberate mentality intended to inflict the greatest possible number of deaths, which is a clear contravention of international human rights law and a flagrant violation of the four Geneva Convention (articles 27, 31, 32).
- We could find no record of any warnings being issued by the Syrian regime, or by Russian or International Coalition forces prior to any attack in accordance with the requirements of international humanitarian law. This has been the case since the beginning of the popular uprising, providing another blatant demonstration of these forces' total disregard for the lives of civilians in Syria.
- These attacks, particularly bombings, caused massive collateral damage that involved loss of lives, injuries, or significant damage to civilian objects. There are strong indicators suggesting that this damage was excessive compared to the anticipated military benefit.
- The magnitude and frequency of the violations, the disproportionate use of military force, the indiscriminate manner of the bombing, and the coordinated approach of these attacks leads to the inescapable conclusion that these acts are wholly deliberate and based on high-level orders, and as such constitute a part of state policy.

## **Recommendations:**

### **Security Council**

- The Security Council must take additional steps following its adoption of Resolution 2254, which clearly states that "all parties immediately cease any attacks against civilians and civilian objects as such."
- The Syrian case should be referred to the International Criminal Court and all those who are responsible should be held accountable including the Russian regime whose involvement in war crimes has been repeatedly proven.
- The Security Council should ensure peace and security and implement the principle of responsibility to protect civilians' lives and to save the Syrian people's heritage and historical artefacts from destruction, looting and vandalism.
- The Security Council should adopt a resolution banning the use of cluster munitions in Syria, similar to the prohibition on the use of chemical weapons, and include advice on how to safely remove the remnants of such dangerous weapons.
- The four other permanent member states should put pressure on the Russian government to end its support for the Syrian regime, which uses chemical weapons, and expose its involvement in this regard.
- The Security Council should request that all relevant United Nations agencies make greater efforts to provide food, medical and humanitarian assistance in areas where fighting has ceased, and in internally displaced persons camps, and follow-up with those States that have pledged voluntary contributions.



## International Community

- In light of the split within the Security Council and its utter inability to take any effective action, action should be taken at the national and regional levels to form alliances to support the Syrian people by protecting them from daily killing, and by lifting sieges, as well as through increasing support for relief efforts. Additionally, the principle of universal jurisdiction should be enacted in local courts regarding these crimes in order to conduct fair trials for all those who were involved.
- SNHR has repeatedly called for the implementation of the 'Responsibility to Protect' doctrine in dozens of studies and reports and as a member of the International Coalition for the Responsibility to Protect (ICRtoP) after all political channels through the Arab League's plan and then Mr. Kofi Annan's plan proved fruitless, along with the Cessation of Hostilities statements and Astana agreements that followed. Therefore, steps should be taken under Chapter VII of the Charter of the United Nations, while the norm of the 'Responsibility to Protect', which was established by the United Nations General Assembly, should be implemented. By failing to do so, the Security Council is still hindering the protection of civilians in Syria.
- Renew pressure on the Security Council to refer the case in Syria to the International Criminal Court.
- Work on fulfilling justice and achieving accountability in Syria through the United Nations General Assembly and the Human Rights Council and to activate the principle of universal jurisdiction.

## OHCHR

- The OHCHR should submit a report to the Human Rights Council and other organs of the United Nations on the incidents mentioned in this report since these attacks were perpetrated by the parties to the conflict.
- Train Syrian organizations to undertake clearance of mines and other unexploded ordnance, and raise local awareness of the dangers of such ordnance.
- Establish a platform that brings together a number of Syrian organizations active in documenting violations and providing humanitarian assistance, in order to facilitate an exchange of skills and experiences within Syrian society.

## Independent International Commission of Inquiry (COI)

- Launch investigations into the cases included in this report and previous reports. SNHR is willing to cooperate and provide further evidence and data.
- ## International, Impartial, and Independent Mechanism (IIIM)
- Collect further evidence about the crimes documented in this report.



## **The United Nations special envoy to Syria**

- Condemn the perpetrators of crimes and massacres, and those who were primarily responsible for dooming the de-escalation agreements.
- Revive the peace process so that it can resume its natural course despite Russia's attempts to divert and distort it, and empower the Constitutional Commission prior to the establishment of a transitional governing body.

## **The Syrian regime**

- Stop indiscriminate shelling and targeting of residential areas, hospitals, schools and markets, and end use of prohibited weapons and barrel bombs.
- End the acts of torture that have caused the deaths of thousands of Syrian citizens in detention centers.
- Reveal the fate of some 83,000 Syrian citizens arrested by the security services whose fate has been concealed to date.
- Ensure compliance with UN Security Council resolutions and customary humanitarian law.

## **The Russian regime**

- Launch investigations into the incidents included in this report, make the findings of these investigations public for the Syrian people, and hold the people involved accountable.
- Compensate all the damaged centers and facilities, rebuild and rehabilitate them, and compensate all the victims' families, who were killed by the current Russian regime, as well as all the wounded.
- Completely cease the bombing of hospitals, protected objects, and civilian areas, and respect customary international law.
- As a guarantor party in the Astana talks, the Russian regime must stop thwarting de-escalation agreements, and apply pressure on the Syrian regime in order to end all indiscriminate attacks and allow the unconditional passage of humanitarian aid to besieged areas.
- Stop using incendiary weapons in populated areas, compensate the victims and their families for all human and material damage caused by the use of these weapons, and provide treatment for dozens of civilian casualties.
- Provide detailed maps of sites where Russian forces have launched cluster munition attacks, issue these to the United Nations and inform the Syrian public about them, thus facilitating the disposal of unexploded ordnance.
- Begin to achieve a breakthrough in the issue of detainees by revealing the fate of 83,000 people disappeared by the Syrian regime.



## **The Coalition (International Coalition forces and Syrian Democratic Forces)**

- The states of the coalition must unequivocally and sincerely acknowledge that some of their bombing operations have resulted in the deaths of innocent civilians. Rather than attempting denial, these states should take speedy steps to launch serious investigations, and immediately compensate and apologize to the victims and all those affected.
- The states supporting the SDF (which is mainly PYD) should apply pressure on these forces in order to compel them to cease all of their violations in all the areas and towns under their control.
- The states supporting the SDF should cease all forms of support until the SDF commits itself to complying with the rules of international human rights law and international humanitarian law. This is primarily the responsibility of the supporting states. Providing the SDF with weapons and support while knowing that the SDF violates the rules of international humanitarian law can be seen as a contribution to these violations.
- The SDF should form a special committee to investigate incidents of violations committed by SDF members, disclose the details of their findings and apologize for them, hold those responsible accountable, and compensate the victims and affected.

## **Operation Peace Spring alliance:**

- Those responsible for Operation Peace Spring should investigate the incidents that resulted in civilian victims and determine the causes behind them, apologize for these, compensate the victims and hold those responsible accountable, as well as working to prevent the recurrence of such incidents.
- The committee established by the Defense Ministry of the Syrian Interim Government to investigate abuses and breaches should publish the findings of its investigations into violations on a dedicated website, update this data regularly, issue recommendations and follow up on their implementation.

## **Armed Opposition factions**

- Armed Opposition factions must ensure the protection of civilians in all areas under their control. These forces should also take care to distinguish between civilians and military targets and cease any indiscriminate attacks.
- Pledge to cease any arbitrary arrests and investigate incidents that have resulted in violations of international humanitarian law.
- Take punitive action against those who commit violations of international human rights law and international humanitarian law.



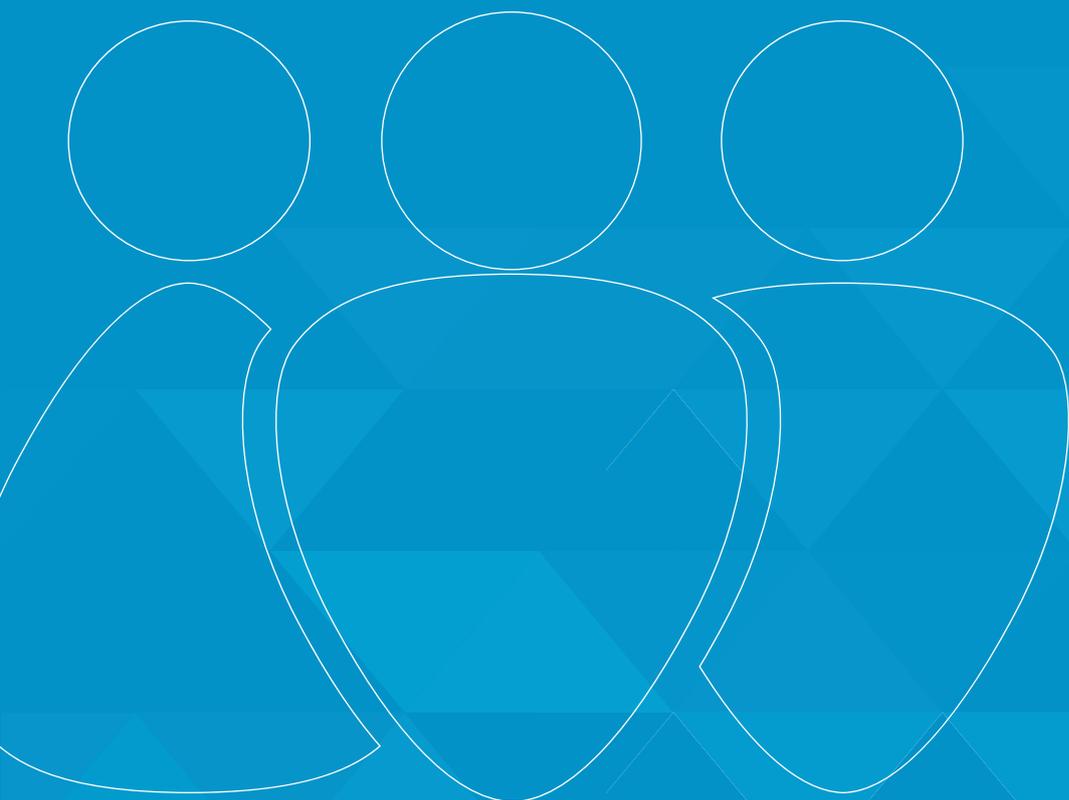
### **Humanitarian organizations:**

Develop urgent operational plans to secure decent shelter for internally displaced persons.

### **Acknowledgments**

We thank all family members, relatives and friends of the victims, along with the eyewitnesses and local activists, whose contributions have enriched this report.





@snhr



Info@sn4hr.org

www.sn4hr.org

